## Office of Rail Transport

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## UTK – a socially responsible government entity – CSR report 2018

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For the third time, the Office of Rail Transport (Pol. Urząd Transportu Kolejowego, UTK) has published its Corporate Social Responsibility report. The publication covers UTK's activities in 2018, that were perfomed in accordance with the guidelines on social responsibility and sustainability as per ISO26000 norm. UTK has been one of the first government entities in Poland to publish such reports on a yearly basis.

Many daily activities of UTK are performed in line with universal guidelines on social responsibility. These activities also conform to the strategic goals of UTK and thus enable their achievement. Social responsibility is an integral part of UTK's organisational culture, which takes into account expectations of all stakeholders, i.e. employees, clients and various third-sector organisations. Activities undertaken by the employees of UTK also fulfil sustainable development goals, as outlined in the *Strategy for Responsible Development until 2020*, as adopted by the Resolution of the Council of Ministers of the Republic of Poland of 14 February 2017.

Yearly publication of CSR reports aims at sharing UTK's experience and presenting good practices in that field, so that other government entities as well as the railway market participants may benefit from them.

- Having published UTK's first Corporate Social Responsibility Report two years ago we were certain that responsible decision-making, which implies actions that are ethical, socially accepted and compliant with social order, is an important factor when operating in the modern world. Over time we have remained certain that it makes sense for public administration bodies to act in this way. It is because government entities have been created to serve its stakeholders using their knowledge and experience. I am convinced that the entire ambitious crew of experts, who make up what our Office is, will continue to implement the CSR guidelines in their everyday work – states Ignacy Góra, President of the Office of Rail Transport

The 2018 CSR report covers UTK's achievements in many areas, among them with regard to

the railway market and its surrounding (passenger rights, supporting better accessibility to rail transport for elderly and disabled people, educating children on rail safety, promoting communication with stakeholders, public organisations and research centres), as well as the Office and its employees, both with regard to their work environment and their engagement in the public field (organisational governance, providing guidance and support for employees, also the ones with disabilities, promoting diversity among employees, promoting healthy lifestyle, getting involved in local initiatives, taking care of the environment by reducing the use of paper, recycling, promoting the use of energy-efficient means of transport).