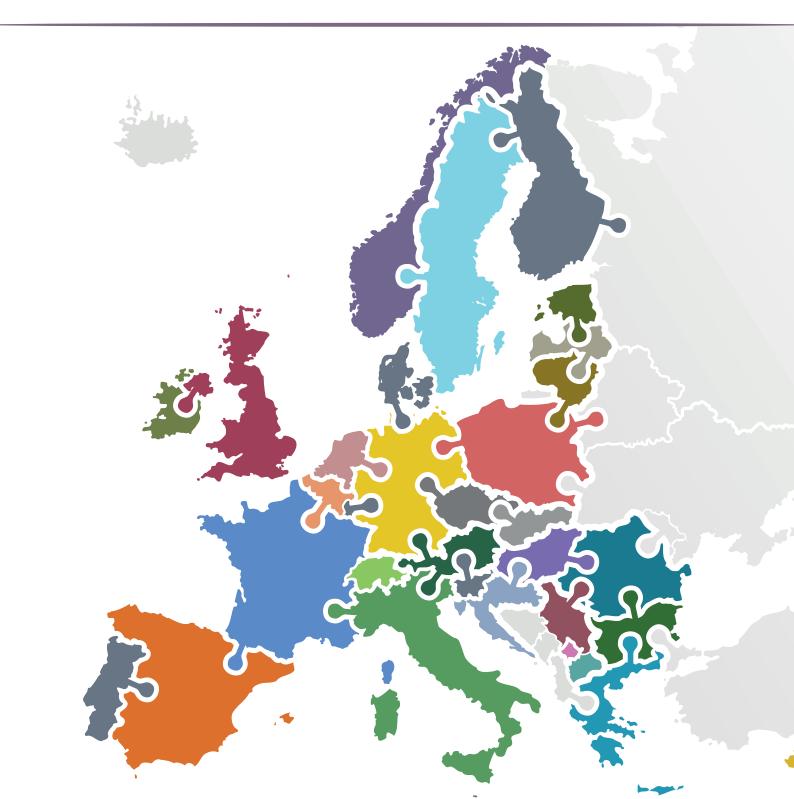


## Eighth Annual Market Monitoring Report

**March 2020** 





## Introduction

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#### Participating countries

AT - Austria LT - Lithuania BE - Belgium LU - Luxembourg BG - Bulgaria MK - Rep. of North Macedonia HR - Croatia NL - Netherlands CZ - Czech Republic NO - Norway DK - Denmark PL - Poland EE - Estonia PT - Portugal FI - Finland RO - Romania FR - France RS - Serbia DE - Germany SK - Slovakia GR - Greece SI - Slovenia HU - Hungary ES - Spain IE - Ireland SE - Sweden IT - Italy CH - Switzerland KS - Kosovo\* LV - Latvia UK - United Kingdom

#### **KEY FIGURES 2018**





#### Main focuses this year

Competition in the railway markets:

- competitive situation
- barriers to entry
- direct competition



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Competitive situation in the railway markets

08

Barriers to entry in the railway markets

09

Direct competition in the rail passenger market

#### **REPORTS' FOCUS**

2014

2015

2016

2017

2018

Trends analysis

Degree of market opening

Quality of rail passenger services

Competition for the passenger market

Competition in the railway markets

<sup>\*</sup>Kosovo: This designation is without prejudice to positions on status and is in line with UNSCR 1244 (1999) and the ICJ Opinion on the Kosovo declaration of independence.



#### IRG-Rail – A network of cooperation

The Independent Regulators Group-Rail (IRG-Rail) was established by 15 European rail regulatory bodies in June 2011. From the beginning, the objective of the group has been to establish a network of cooperation between member regulatory organizations in the railway sector. The group has expanded over the years and today includes members from 31 countries.

IRG-Rail members aim to consistently deal with regulatory challenges and rail developments across Europe. IRG-Rail acts as a platform for cooperation, sharing best practice and promoting a consistent application of the European regulatory framework. As put forward in the Group's statutory document1, "the overall aim of IRG-Rail is to facilitate the creation of a single, competitive, efficient and sustainable railway market in Europe".

### **WHAT WE DO**

Article 56 (paragraph 2) of Directive 2012/34/EU states that regulatory bodies have a formal duty to monitor the situation in the railway market. Market monitoring is therefore an essential task for the national regulatory bodies. It is also a vital instrument for enhancing market transparency, setting direction for the activities of regulatory bodies and encouraging market participants to develop and improve their activities.

#### General aim of IRG-Rail Market Monitoring Working Group



The IRG-Rail Market Monitoring Working group was set up as a platform for cooperation and exchange of best practices in terms of collection and analysis of data. The group has agreed on a set of guidelines<sup>2</sup> for gathering railway related data. Based on the results of a yearly collection, an annual Market Monitoring Report is elaborated by the Working Group.

This is the IRG-Rail's Eighth Market Monitoring Report and it refers to calendar year 2018, unless otherwise stated.

#### Content of the report



The Market Monitoring Report provides an annual overview of market developments and the economic conditions in the railway sector with respect to IRG-Rail member countries. The report also enables comparison over time regarding the development and competitiveness of the railway market.

The report consists of two parts. The Main Report presents results at the overall European level. The Working Document includes country specific data and more detailed observations among the monitored countries3. In addition, data from the graphics are available on the IRG-Rail website.4

Each Market Monitoring Report focuses on a or a number of subjects. The 2018 report concentrates on three topics: i) the competitive situation in the rail passenger and freight markets, ii) barriers to entry in the rail passenger and freight markets and iii) direct competition in the passenger market.

#### Methodology



It is the responsibility of each regulatory body to gather, quality-check and submit data according to the guidelines agreed upon by the Working Group. The Working Group has developed a common template in order to ease the effort for the regulatory bodies and to ensure the comparability of the data. Data can originate from market surveys carried out by the regulatory bodies and/or national statistics as well as additional trustworthy sources.

With Ireland and Serbia participating in the data collection, 31 countries are now contributing to this Eighth Market Monitoring Report.<sup>5</sup> However, most countries were not able to provide a full set of data. In order to ensure reliable and consistent information, this report only presents indicators for which enough data was made available. Consequently, some analyses are performed using data from a selection of the participating countries. In each section of the report, key figures and analyses presented use a consistent sample of countries.<sup>6</sup> Therefore, some sections may not cover all 31 countries. However, detailed information and specific data per country are provided in the Working Document.

https://www.irg-rail.eu/irg/about-irg-rail/general-information/About-the-IRG-Rail.html

<sup>&</sup>lt;sup>2</sup> The guidelines can be found on <u>IRG-Rail website</u>.

<sup>&</sup>lt;sup>3</sup> The working document can be found here.

<sup>&</sup>lt;sup>4</sup> The data can be found here.

<sup>&</sup>lt;sup>5</sup> The historical data for previous years may differ from previous report since historical data for Ireland and Serbia, when they are available, have been added.

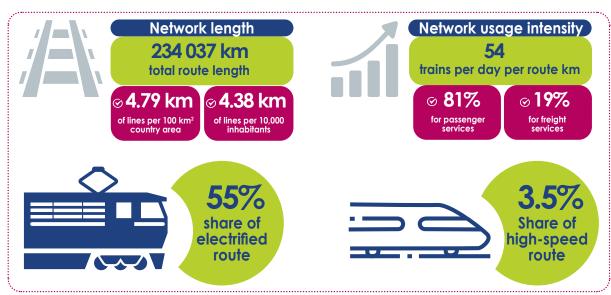
<sup>&</sup>lt;sup>6</sup> The perimeter of each figure is specified in a footnote. If this is not specified, the full sample is considered.



# Network characteristics of the railway market

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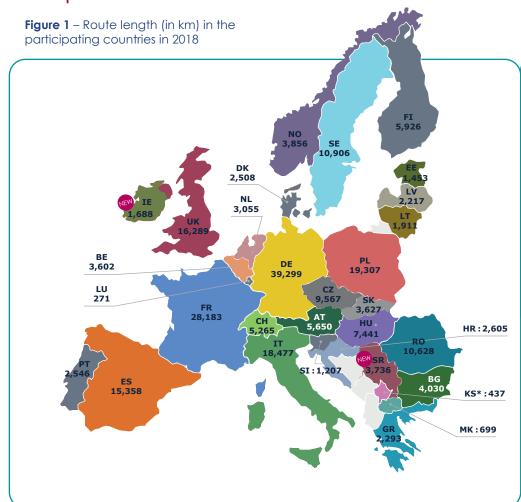
## IN 2018



The sample used to calculate these figures is specified in the following pages.



European rail network



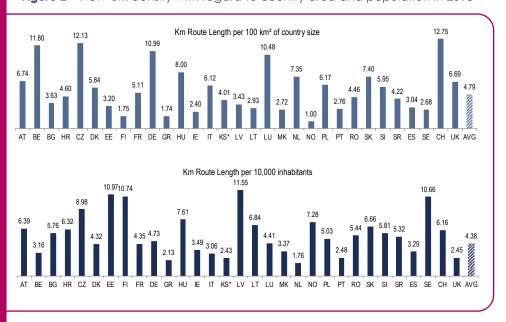
The route length for **IRG-Rail** monitored countries is over 234,000 km. This total covers data from all 31 countries, and includes data from Serbia and Ireland for the first time.

Over 50% of this total is from the countries with the five longest rail networks: Germany, France, Italy, Poland and the United Kingdom (UK). Luxembourg has the shortest network of all participating countries (271 km).

The network density is an indicator of the development and coverage of the rail network in each country. Relative to country size, Switzerland shows the highest network density, followed by the Czech Republi; 12.75 and 12.13 km of route per 100 square km respectively. Both these countries have rail networks with a high level of coverage across the country's geography. Norway has the lowest network density relative to country size, with 1.00 route km per 100 square km. This is most likely due to the concentration of the rail network in the south of the country around Oslo and Bergen.

Latvia, Estonia, Finland and Sweden show the highest network density relative to population, all with greater than 10 km of route per 10,000 inhabitants. Countries with a higher network density relative to population typically have a lower density relative to country size. This is usually indicative of a relatively low population density or that there are large areas of a country not served by the rail network.

Figure 2 – Network density with regard to country area and population in 2018



#### Electrification of the railway

Across the 30 participating countries for 2018, 55% of the total route length is electrified. Since 2014, the length of electrified route across the participating countries has been slowly increasing, by an average of 0.6% per year. Conversely, the length of non-electrified route has been declining since 2014, at an average rate of 0.7% per year.

Figure 3 – Total route length and electrified share (km) of participating countries from 2014 to 2018 7,8

The overall route length has also decreased by 0.1% since 2014, which is a product of a 2,849 km increase in electrified route and a 3,072 km decrease in non-electrified route. This suggests that while some existing non-electrified track may have been upgraded with electrification capability, in addition to the construction of entirely new electrified routes, some non-electrified routes were decommissioned and taken out of service.

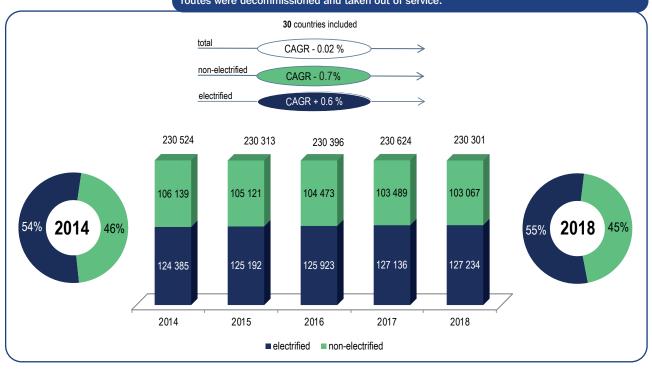
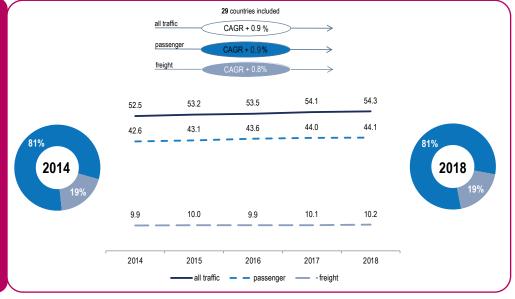


Figure 4 – Overall network usage intensity (train-km per route km per day) for participating countries from 2014 to 20189

The network usage across participating countries has increased by 3.5% since 2014. The network usage for both passenger and freight services has developed over this time frame, with passenger services seeing a slightly higher growth (3.5% over 2014-2018 or 0.9% per year) than freight (3.0% over 2014-2018 or 0.8% per year). These increases could be a reflection of rising demand, or technological improvements unlocking extra capacity on existing railway networks.

Overall, there are approximately four times as many passenger trains on the railway network of participating countries than there are freight trains.



<sup>&</sup>lt;sup>7</sup> In this graph and the following, CAGR stands for the compound annual growth rate.

<sup>8 30</sup> countries are included in this figure (Serbia is missing).

<sup>&</sup>lt;sup>9</sup> 29 countries are included in this figure (Ireland and Serbia are missing).



# Track access charges (TAC) paid by railway undertakings for the minimum access package

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#### IN 2018







The sample used to calculate these figures is specified in the following pages.

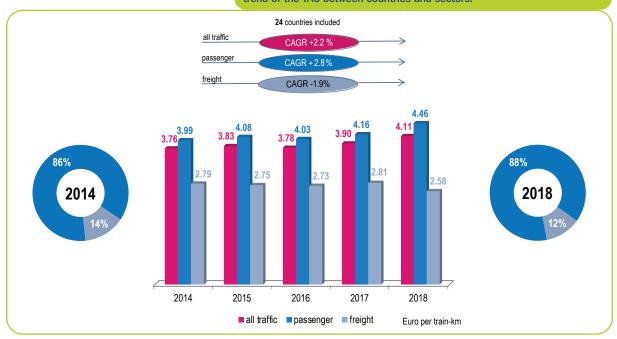
#### Total TAC<sup>10</sup> from railway undertakings



#### Evolution of track access charges (TAC)

Figure 5 – Infrastructure managers' revenues (in Euro per train-km) from railway undertakings for the Minimum Access Package<sup>12</sup> from 2014 to 2018

In 2018, TAC for passenger services represents 88% of the total TAC amount, a mostly stable share compared to 2017 (87%). The gap in average TAC per train-km between passenger and freight services is in contrast rising. On average, TAC per train-km for passenger services increased from Euro 4.16 to Euro 4.46 (+7.2%). Conversely, the average TAC for freight services decreased from Euro 2.81 to Euro 2.58 (-8.9%). It is important to note that the figures displayed in this chapter are based on the aggregate of all participating countries which may hide big differences in the actual trend of the TAC between countries and sectors.



Between 2014 and 2018, the average TAC per trainkm for passenger services has shown an upward trend, with a relatively large increase in 2018. The average TAC per train-km for freight services has remained constant from 2014 to 2017. Hence, the decrease in average TAC per freight train-km in 2018 does not follow the trend of previous years and mainly stems from in the introduction

of a government-driven freight-TAC reduction in Germany, worth Euro 350 million per year, in order to shift transport from road to rail. Due to this decrease and the upward trend for passenger services, the difference in average TAC per train-km between passenger and freight services increased.

<sup>&</sup>lt;sup>10</sup> Directive 2012/34/EU of the European Parliament and of the Council.

<sup>&</sup>lt;sup>11</sup> 27 countries are included in this figure (Estonia, Kosovo, Serbia and Switzerland are missing).

<sup>12 24</sup> countries are included in this figure (Estonia, Ireland, Kosovo, Republic of North Macedonia, Serbia, Sweden and Switzerland are missing).

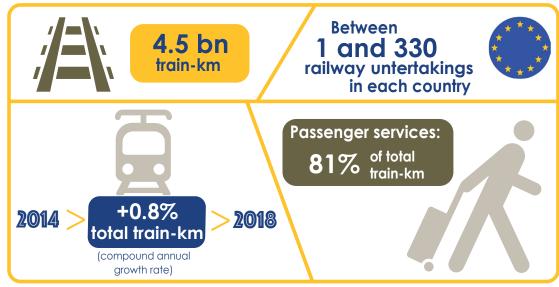


# Railway undertakings and global rail traffic

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## IN 2018



The sample used to calculate these figures is specified in the following pages.

### Railway undertakings

**Figure 6** – Total number of railway undertakings by country in 2018<sup>13</sup>

In 2018, the majority of member countries either reported additional railway undertakings (ten countries plus Ireland and Serbia participating for the first time) or the same number as in the previous year (eleven countries). Seven countries experienced a decline in the number of active railway undertakings (refer to the Working Document for more detail). Across all participants, the number of railway undertakings varies significantly ranging from one single undertaking in Lithuania and the Republic of North Macedonia up to a maximum of 330 companies in Germany. On average, passenger services are offered by 36% of the overall number of railway undertakings, while freight services are offered by

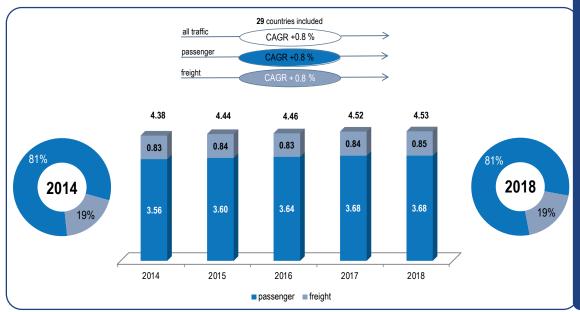


For most member countries (21), the number of active RUs in freight traffic exceeds passenger traffic. Furthermore, the number of freight operators has seen higher annual increases than the number of passenger operators. This may be due to the opening of the freight market which started much earlier than that of the passenger counterpart. Moreover, the passenger sector can be split up into PSO and non-PSO

services. In this respect, all countries have at least one railway undertaking operating under public service contracts. There are two countries (Kosovo and Romania) which only have active railway undertakings in the PSO-segment. Conversely, there are countries like Belgium, Czech Republic or France where more railway undertakings operate in the non-PSO segment.

#### Total rail traffic

Figure 7 – Passenger and freight traffic (in billion train-km) from 2014 to 2018<sup>15</sup>



For 2018, a total of 4.5 billion train-km were reported. Of this, passenger services accounted for 81% of total rail traffic and freight traffic contributed 19%. Consequently, a relatively low number of railway undertakings active in passenger services are responsible for the vast majority of total rail traffic. Growth rates of traffic volume are low but steady with a compound annual growth rate from 2014 to 2018 amounting to 0.8% for overall train traffic volume as well as for freight traffic and passenger traffic. Since all three indicators have grown at the same rate, the rate of distribution between passenger and freight services has remained unchanged over the past five years.

<sup>&</sup>lt;sup>13</sup> The number of RUs in each country may differ a lot from those presented in this figure when the counting is based on the RUs' ownership as many RUs might belong to a same group. Besides, an RU may operate in several countries, through its subsidiaries or not. The overall number of RUs in Europe can therefore not be obtained by simply summing the number of RUs across all countries.

<sup>&</sup>lt;sup>14</sup> Note that in total these numbers exceed 100% since one RU may provide both passenger and freight services

<sup>&</sup>lt;sup>15</sup> 29 countries are included in this figure (Ireland and Serbia are missing).



## The rail freight market

ummummumm



### IN 2018



850 m

freight train-km

466 bn

freight net tonne-km

Freight load factor: 548 net tonne-km per freight train-km

share of new entrants in the freight market (in net tonne-km)



per freight train-km



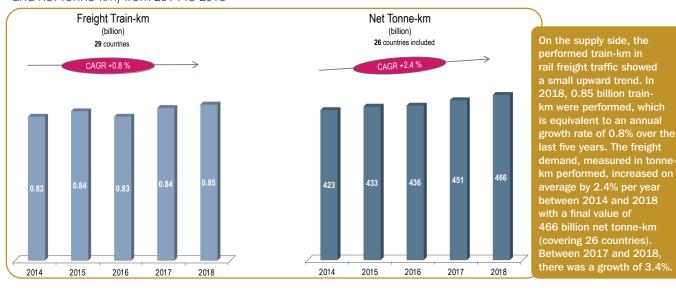
per net tonne-km

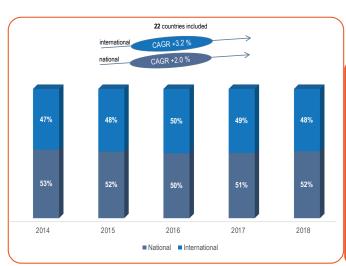
The sample used to calculate these figures is specified in the following pages.

#### The rail freight market size

For reference, the modal share of rail freight transport in the European Union, measured in tonne-km, was 17.3% of total freight inland transport in 2017 (source Eurostat)<sup>16</sup>

**Figure 8** – Total freight traffic (billion train-km and net tonne-km) from 2014 to 2018<sup>17</sup>





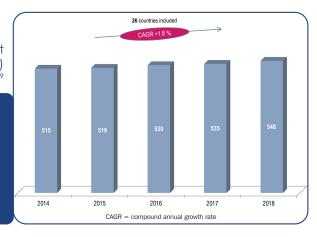
**Figure 9** - National and international freight traffic (in billion net tonne-km) from 2014 to 2018<sup>18</sup>

In 2018, national freight traffic grew by more than 6% while international freight traffic grew by approximately 1% only. Therefore, the balance between international and national freight traffic has shifted slightly more towards national freight traffic in 2018, with a share of 52% (in net tonne-km).

After a decreasing trend between 2014 and 2016 (-2.1%), the national freight market revived in 2017 (+4.0%) and 2018 (+6.2%). This resulted in an average annual growth rate of 2% over the last five years. Despite the smaller increase in 2018 compared to national freight, the demand for international freight services (in net tonne-km) has increased by 3.2% on average in this same period. The latter is equivalent to 208 billion tonne-km in 22 countries. For the same sample of countries, 225 billion tonne-km were transported in 2018 within the national freight market.

**Figure 10** – Freight load factor (net tonne-km per freight train-km) from 2014 to 2018<sup>19</sup>

The difference between the growth rate in train-km and tonne-km can be translated in an increase of the load factor, as shown in Figure 10. The freight load factor is the ratio of net tonne-km over freight train-km. This factor has risen by 6.4% since 2014, having an average annual growth of 1.6%, with an increase of 2.4% between 2017 and 2018. This is in accordance with the values concerning the rising demand for freight services.



<sup>&</sup>lt;sup>16</sup> Data on the modal split of freight transport in the European Union can be found on Eurostat website.

<sup>&</sup>lt;sup>17</sup> 29 countries are included in this figure for freight train-km (Ireland and Serbia are missing), 26 countries are included in this figure for freight net tonne-km (Ireland, Serbia, Estonia, Luxembourg and Republic of North Macedonia are missing).

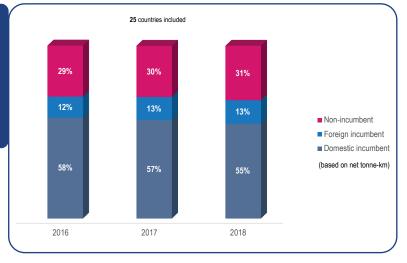
<sup>18 22</sup> countries are included in this figure (Belgium, Estonia, Ireland, Luxembourg, Republic of North Macedonia, Norway, Slovakia, Serbia and Switzerland are missing).

<sup>&</sup>lt;sup>19</sup> 26 countries are included in this figure (Ireland, Serbia, Estonia, Luxembourg and Republic of North Macedonia are missing).

#### Market shares of freight railway undertakings

Figure 11 – Market shares of freight railway undertakings (based on net tonne-km)<sup>20</sup> from 2016 to 2018

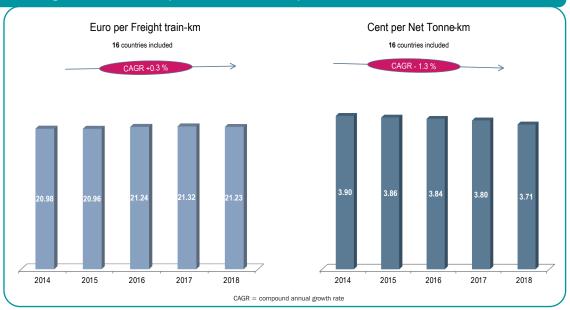
The share of domestic incumbents, based on net tonne-km, continues to decrease, but remains predominant. On the contrary, the share of foreign incumbents remained stable in 2018. The share of non-incumbents has continued to increase slightly over the last three years by growing by 2 percentage points (ppts) between 2016 and 2018.



## Economic performance indicators of freight railway undertakings

From 2014 to 2018, revenues per train-km remained relatively stable, with an annual average growth rate of 0.3% and a total increase of only 1.2%. In the same period, revenues per tonne-km dropped by 1.3% on average, with a relatively high decrease between 2017 and 2018 (down 2.4%). Since freight trains tend to be longer and heavier over the last few years, freight RUs should have beared a lower cost per tonne-km, resulting in a lower revenue per tonne-km in order to remain competitive. This leads to the observed difference in the growth rate of revenues per train-km and revenues per net tonne-km.

Figure 12 –
Freight railway
undertakings'
revenues per train-km
and per net tonne-km
from 2014 and 2018<sup>21</sup>



<sup>&</sup>lt;sup>20</sup> 25 countries are included in this figure (Denmark, France, Ireland, Republic of North Macedonia, Serbia and Sweden are missing).

<sup>&</sup>lt;sup>21</sup> 16 countries are included in this figure (Belgium, Czech Republic, Denmark, Estonia, France, Ireland, Italy, Luxembourg, Republic of North Macedonia, Netherlands, Norway, Slovakia, Slovenia, Serbia and Switzerland are missing).

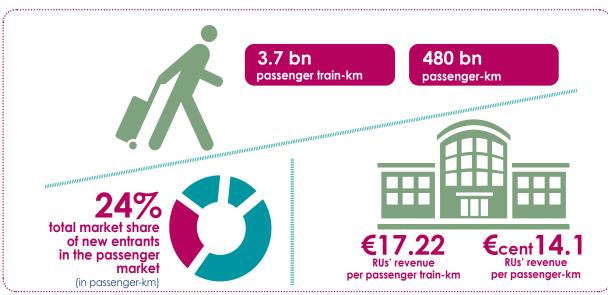


## The rail passenger market

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### IN 2018



The sample used to calculate these figures is specified in the following pages.

#### The rail passenger market size

In 2018, the total traffic of passenger railway undertakings across 29 monitored countries amounted to 3.7 billion train-km (supply side) and across 26 monitored countries it corresponded to 480 billion passenger-km (demand side).

The data for the recent five years shows a moderate upward trend of offered train-km and a larger increase in passenger-km. From 2014 to 2018 the number of train-km has remained relatively constant, with an average annual increase of less than 1%. During the last year, the number of train-km has remained unchanged. At the same time, the traffic in passenger-km has continuously increased in the monitored countries. The average annual growth rate between 2014 and 2018 is more than 2%.

In 2017, in terms of passenger-km, the modal share of rail passenger services in European Union represented 7.9 % of the total inland transport. The share of rail passenger services has slightly increased over the last year (Eurostat data).<sup>22</sup>

**Figure 13** – Total passenger traffic (in billion train-km and passenger-km) from 2014 to 2018<sup>23</sup>

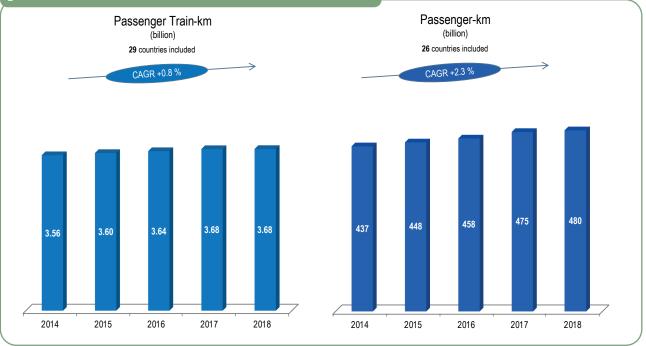
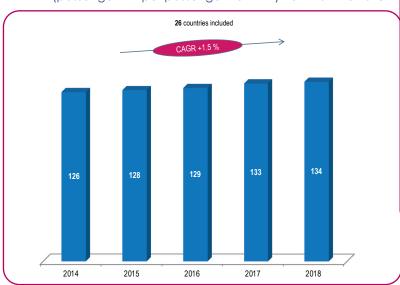


Figure 14 – Passenger load factor (passenger-km per passenger train-km) from 2014 to 2018<sup>24</sup>



In 2018 there were on average 134 passengers per train. This indicator, which is obtained by dividing passenger-km by passenger train-km, has been growing over the past five years. Between 2014 and 2018 the average annual growth rate was 1.5%. The indicator is showing particularly sharp rises within the last two years (+1.9% annually). The increase of passengers per train could be explained by, for instance, higher capacity of trains in some countries or higher occupation rates in others or both reasons.

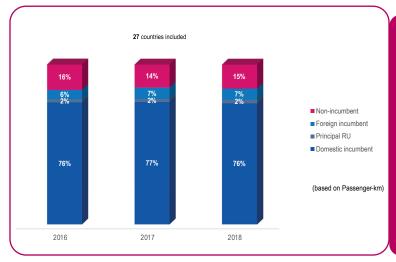
 $<sup>^{22}</sup>$  Data on the modal split of passenger transport in the European Union can be found on Eurostat website.

<sup>&</sup>lt;sup>23</sup> 29 countries are included in this figure for passenger train-km (Ireland and Serbia are missing), 26 countries are included in this figure for passenger-km (Belgium, Estonia, Ireland, Luxembourg and Serbia are missing)

<sup>&</sup>lt;sup>24</sup> 26 countries are included in this figure (Belgium, Estonia, Ireland, Serbia and Luxembourg are missing).

#### Market shares of passenger railway undertakings

**Figure 15** – Market shares of passenger railway undertakings (based on passenger-km) from 2016 to 2018<sup>25</sup>



The passenger market structure broken down by type of railway undertakings has remained almost constant over the last three years with domestic incumbents still having the largest share (Figure 15). From 2016 to 2018, the market shares of domestic incumbents and non-incumbents have slightly decreased (by 0.5 ppt and 0.9 ppt, respectively) in favour of principal RUs<sup>26</sup> and foreign incumbents. The market share of foreign incumbents has gained 1.1 ppt from 2016 on to reach 7% in 2018.

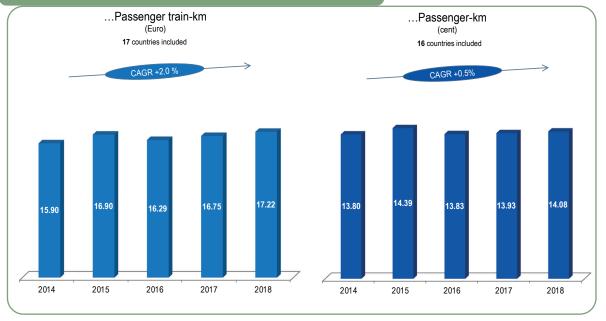
In 2018, domestic incumbents still have a much higher market share in the passenger market (76%) than in the freight market (55%).

## Economic performance indicators of passenger railway undertakings

In 2018, the average revenue of passenger RUs totalled Euro 17.22 per train-km and Eurocent 14.08 per passenger-km. The average revenue of passenger RUs per train-km has increased over the last three years (+2.0% anually) showing a particularly sharp rise from 2017 to 2018 (+2.8%). The average revenue per passenger-km shows a similar trend, increasing over the 2016-2018 period.

Over the last five years, the average revenue per passenger-km shows a moderate growing trend while the average revenue per train-km shows a greater increase and peaked in 2018.

Figure 16 – Passenger railway undertakings' revenue per train-km and per passenger-km from 2014 to 2018<sup>27</sup>



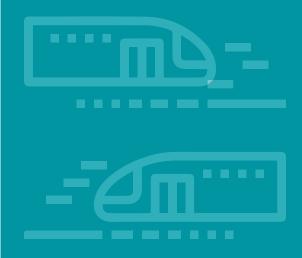
<sup>&</sup>lt;sup>25</sup> 27 countries are included in this figure (Belgium, Ireland, Serbia and Sweden are missing).

<sup>&</sup>lt;sup>26</sup> A principal RU is a privately owned RU which arose from the former incumbent of a country. Please note that this definition is different from that of RMMS (Art. 2, point ff) <sup>27</sup> 17 countries are included in this figure for revenue per passenger train-km (Belgium, Czech Republic, Denmark, Estonia, France, Ireland, Italy, Republic of North Macedonia, Netherlands, Norway, Slovakia, Slovenia, Serbia and Switzerland are missing), for revenue per passenger-km Luxembourg is additionally missing.



# Competitive situation in the rail passenger and freight markets

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#### INTRODUCTION



In Article 56 (2) of directive 2012/34 EU, rail regulatory bodies (RB) have been tasked with the role of monitoring the competitive situation in the rail services markets. In line with RBs' task of monitoring the markets, IRG-Rail aims in this chapter to give a general overview, from the RBs' perspective, of the competitive situation in the three different national railway markets: PSO and non-PSO passenger markets as well as freight market.



The overview will be given on a national level for each IRG-Rail country participating in this part of the report, based on descriptions of the competitive situation that have been written by the RBs themselves. A questionnaire was diffused to IRG-Rail members asking them to (i) write a short general description of the competitive situation, (ii) mention the main entry barriers in their respective market and (iii) provide a general non-binding assessment of the competition level based on indicators of concentration and entry barriers, i.e. if they consider the barriers to entry in their market to generally be high or low, and if they consider the competitive situation in general to be either healthy or restricted. The considerations given to entry barriers are especially important because the existence of low entry barriers in a market can imply that high concentration in the market is not as problematic as it would otherwise be.



All participating countries were therefore also asked to provide data for the calculation of Herfindahl-Hirschman indexes (HHIs) and to give an overview of the actual actors participating in each market (market players) as well as assigning them to a market share-interval. A definition of HHIs and some precision regarding their use in relevant fields as well as in this Report are presented at the end of the chapter.



In what follows, an overview of the national HHI levels is presented for each railway market (passenger – PSO and non-PSO – and freight). It is, however, important to note that this overview of HHI levels is not sufficient to conclude on the actual level of competition in these markets, and further descriptions of the markets are provided in the Working Document to give a more detailed competitive description for the different countries. Each country also has its own fact sheet in the Working Document where market share intervals of the market players that have been used to calculate the HHIs can be found. Also displayed in the following sections are the view of regulatory bodies (RBs) regarding the level of entry barriers and the healthiness of the competitive situation of their national railway markets.

#### PSO passenger railway markets

Figure 17 – Overview of HHI levels in 2018 in national PSO passenger railway markets (in train-km and passenger-km)

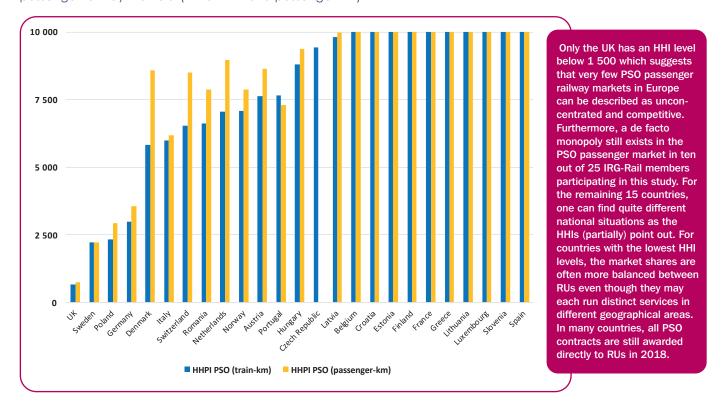
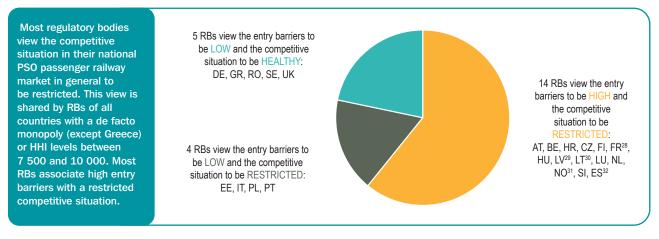


Figure 18 – Overview of the answers of IRG-Rail Members regarding their national PSO market



<sup>&</sup>lt;sup>28</sup> Up until the introduction of tendering of PSO-contracts that started in 2019/2020.

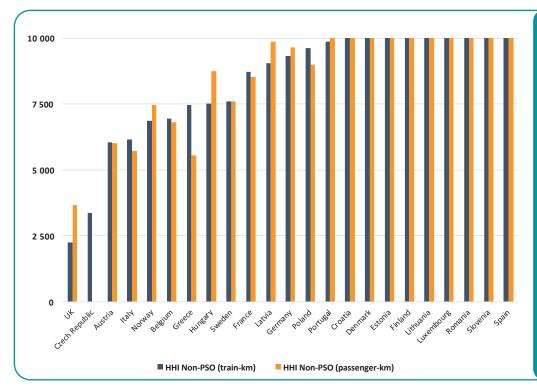
<sup>&</sup>lt;sup>29</sup> The market is closed until 2029 due to PSO-contract for passenger services.

<sup>&</sup>lt;sup>30</sup> High for small domestic railway undertakings and low for bigger foreign railway undertakings.
<sup>31</sup> Up until the introduction of tendering of PSO-contracts that started in 2017/2018.

<sup>32</sup> Legal framework establishes that only one provider can exist in the PSO passenger railway market.

#### Non-PSO passenger railway markets

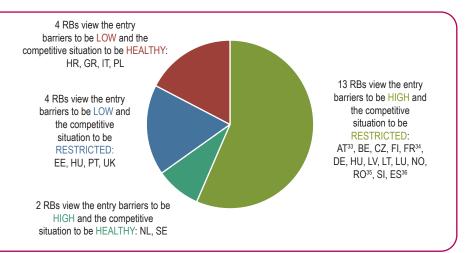
Figure 19 – Overview of HHI levels in 2018 in national non-PSO passenger railway markets (in train-km and passenger-km)



No country has an HHI level below 1 500 which may indicate that very few non-PSO passenger railway markets in Europe can be described as unconcentrated and competitive. A de facto monopoly still existed in the non-PSO passenger market in 2018 in nine out of 23 IRG-Rail members participating in this study. In almost all countries, one can observe a mixed operation of PSO and non-PSO services on several portions of the network. The operators in competition with incumbents provide, in many cases, only seasonal and/or tourist traffic, thus account for only minor market shares. Meanwhile, some of the international services, which have been liberalised in all countries, are carried out within a partnership between the concerned RUs.

Figure 20 – Overview of the answers of IRG-Rail Members regarding their national non-PSO market

Most RBs (17) view the competitive situation in their national non-PSO passenger railway market in general to be restricted in 2018. This is the vision shared by RBs of seven countries with de facto monopoly and five countries having HHI levels between 7 500 and 10 000, among others. Except for two RBs (the Netherlands and Sweden), most of the RBs view high entry barriers to be associated with a restricted competitive situation in their non-PSO passenger railway market.



<sup>33</sup> Low in terms of regulatory matters and high in terms of economic aspects

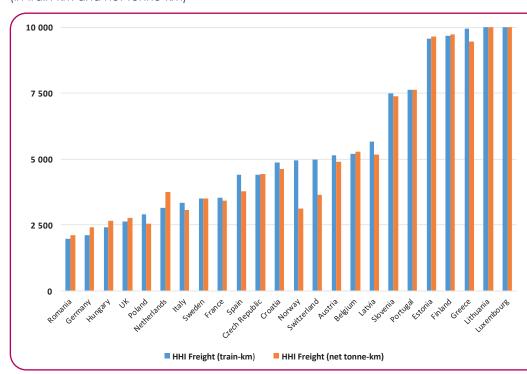
<sup>&</sup>lt;sup>34</sup> Only international non-PSO service has been open for competition in 2018

<sup>35</sup> Non-PSO passenger railway market does not exist

<sup>36</sup> There exists a legal monopoly concerning national services thus no competition can exist. The legal opening of the market will occur in December 2020, in accordance with European legislation.

#### Freight railway markets

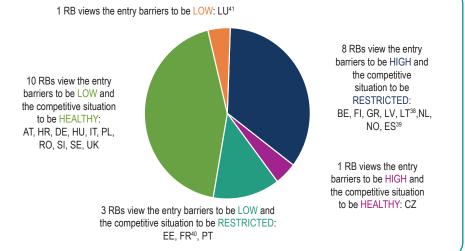
Figure 21 – Overview of HHI levels in 2018 in national freight railway markets (in train-km and net tonne-km)



No country has an HHI level below 1 500 which suggests that very few freight railway markets in Europe can be described as unconcentrated and competitive, i.e. the competition intensity in the market can be described as low. However, when compared to the two passenger railway markets, the freight railway market shows generally lower HHI levels, possibly indicating that the competition intensity is somewhat higher in this market.37 Due to the freight market's early opening (compared to the passenger markets), there are several active freight RUs in most countries studied. Even though historical incumbents still have strong market positions, other types of operators have gained considerable market shares in several countries.

Figure 22 – Overview of the answers of IRG-Rail members regarding their national freight market 1 RB views the entry barriers to be LOW: LU<sup>41</sup>

There is an even split in the regulatory bodies general view of the competitive situation in their national freight railway markets. This can indicate that the competitive situation in the freight railway market is less restricted than in the two passenger railway markets. Another observation from the table is that the RBs of almost all the countries with the highest HHI levels view the competitive situation to be restricted, while ten RBs view the competitive situation in their national freight railway market to be healthy, associated with generally low entry barriers.



<sup>&</sup>lt;sup>37</sup> Only nine national freight markets (out of 24) have an HHI level above 5,000, versus 21 countries in both passenger markets.

<sup>38</sup> High for small domestic railway undertakings and low for bigger foreign railway undertakings

<sup>&</sup>lt;sup>39</sup> Generally restrictive, though new entrants are progressively gaining market shares

<sup>40</sup> The entry barriers are considered as low given the large number of freight operators (more than 20). However, since most of traffic has been operated by the incumbent and its major competitors are subsidiairies of foreign incumbents, the RB considers the competitive situation as restricted.

<sup>41</sup> The freight railway market in Luxembourg is difficult to consider as an isolated national market due to its limited market size

#### Herfindahl-Hirschman Index



The Herfindahl-Hirschman Index (HHI) is an indicator that is used to measure market concentration, and can serve as an indication of the competition intensity in a given market. While HHIs have often been used in research<sup>42</sup>, they are also nowadays commonly used as a tool in competition law and economics, when assessing horizontal mergers for instance. 43,44 In competition law, HHI is traditionally used together with a defined relevant market. It is furthermore acknowledged that HHIs alone do not give a definitive answer whether a competitive situation is healthy or not, and that further analysis is necessary to be able to provide more conclusive assessments. For instance, when analyzing market competition, an analysis of market concentration and market structure is usually done together with analyses of entry barriers and countervailing buyer power to see if potential competition and buyer power can cancel out the negative effects of high concentration.

The EU Commission describes their use of HHI in their guidelines<sup>45</sup> on the assessment of horizontal mergers under the Council Regulation on the control of concentrations between undertakings, paragraph 16:



The overall concentration level in a market may also provide useful information about the competitive situation. In order to measure concentration levels, the Commission often applies the Herfindahl-Hirschman Index (HHI). The HHI is calculated by summing the squares of the individual market shares of all the firms in the market. The HHI gives proportionately greater weight to the market shares of the larger firms. Although it is best to include all firms in the calculation, lack of information about very small firms may not be important because such firms do not affect the HHI significantly. While the absolute level of the HHI can give an initial indication of the competitive pressure in the market post-merger, the change in the HHI (known as the 'delta') is a useful proxy for the change in concentration directly brought about by the merger. 



It is important to note that in this report IRG-Rail is not intending to use HHI in the exact same way as in competition law economics. The markets that we are assessing have not been defined as relevant markets in the meaning of competition law, as for example, they do not include an assessment of the possibility of substitution from other transport modes or distinguish between possible different customer segments in the railway market that can in of themselves constitute separate markets. It is also important to note that the competitive situation on individual railway lines in each country can vary widely and be very different from the general impression of the competition in the national railway market. Furthermore, it is quite possible that some railway markets are better described as line specific markets<sup>46</sup> (point-to-point markets), something that is more elaborated on in Chapter 9 of this report. With regards to the PSO passenger railway market, where competitive tendering is becoming more common, the HHI also risks, at face value, to give the (wrong) impression that the competitive situation is worse than it actually is if there has been healthy competition for the market through tendering of PSO-contracts.



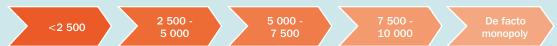
While keeping the above-mentioned caveats in mind, we do still find HHIs to be a useful tool for giving a general first impression of the level of competition intensity in the different national railway markets in the IRG-Rail countries. Additionally, HHI's can serve as a tool to give a quick overview of the competitive situations in the different markets and give some initial observations on which differences between the markets can be identified for further analysis.



For illustrative purposes, HHI is commonly used on a scale from one to 10 000, where 10 000 means that there is no competition in the market, i.e. there is a monopoly. In this report, IRG-Rail is using the following rules of thumb<sup>47</sup> regarding what different levels of HHI can indicate:

- HHI < 1 500 indicates an unconcentrated and competitive market
- HHI 1 500 2 500 indicates a moderately concentrated market
- HHI > 2 500 indicates a highly concentrated market

As shown in the previous sections for the different types of railway markets, very few national railway markets in this study fall below an HHI level of 1 500. We have therefore decided to define additional brackets (intervals of 2 500) to divide the countries into to ease the reading of the sub-chapters in the Working Document for the different markets. The brackets that we have used for this purpose are:



For a country to be assigned into one of the brackets, only one of the two calculated HHIs for the given market is needed to be below the indicated level.

<sup>&</sup>lt;sup>42</sup> Jean Tirole, 1988, The Theory of Industrial Organization, The MIT Press Cambridge, Massachusetts, London, England, page 221.

<sup>43</sup> See (2004/C 31/03) - Guidelines on the assessment of horizontal mergers under the Council Regulation on the control of concentrations between undertakings.

 $<sup>^{44}</sup>$  See U.S. Department of Justice & FTC, Horizontal Merger Guidelines §  $\bar{5}.3$  (2010).

<sup>45</sup> See (2004/C 31/03) - Guidelines on the assessment of horizontal mergers under the Council Regulation on the control of concentrations between undertakings.

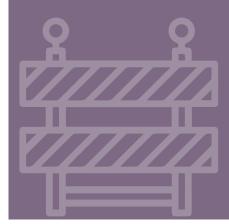
<sup>&</sup>lt;sup>46</sup> See for instance Case No Comp/M.6150 – Veolia Transport / Trenitalia / JV.

<sup>&</sup>lt;sup>47</sup> The rules of thumb chosen are the same as the ones used in the United States by the Department of Justice and the Federal Trade Commission (see the FTC Merger guidelines, 2010, page 19). Alternatively, the rules of thumb used by the EU Commission could also be applied; HHI < 1 000 indicates an unconcentrated and competitive market, HHI 1 000 - 2 000 indicates a moderately concentrated market and HHI > 2 000 indicates a highly concentrated market.



## Level of market entry

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#### INTRODUCTION



As mentioned in chapter 7, low barriers to entry in a market can make the problems associated with high market concentration less problematic than they would otherwise be. Low barriers to entry can indicate that there is a high potential for new entries in the market if the current incumbents decide to introduce higher prices to earn higher than normal profits or to operate inefficiently with higher costs than in a competitive situation. On the other hand, high barriers to entry, in a market with high market concentration, can indicate that the current incumbents can take price decisions without fearing future competition from potential new entrants.



To complement the HHI levels presented in chapter 7, IRG-Rail has included in this year's Report an overview of the most commonly observed barriers to entry in the three different railway markets, as viewed by the IRG-Rail members. This was done by using a questionnaire with a pre-defined list of possible entry barriers that RBs had to consider when elaborating their answers. In the questionnaire, IRG-Rail adopted the definition used in the competition economic analysis where a barrier to entry is detected if it can hinder potential timely and sufficient market entries.

#### What are barriers to market entry?



In order for a market to function in a healthy way, there must exist possibilities that current incumbents may in the near future face competition from new entrants. Many markets have at least some obstacles that set back or prevent a firm to enter. The concept of entry barriers plays an important role in a wide variety of competition matters. Entry barriers can decrease or entirely prevent one of the most important market mechanisms for creating healthy competition: the attraction and arrival of new competitors.



An exact definition of a barrier to market entry is difficult to produce. However, it can be said that the term in general means an impediment that makes it more difficult for a firm to enter a market. Barriers to market entry can be created deliberately by the incumbent(s) - called strategic or artificial barriers - or they can be the result of barriers that naturally exist in the market, also called structural barriers. While structural barriers are sometimes relatively easy to quantify, strategic barriers are often difficult to measure and/or detect.

<sup>&</sup>lt;sup>48</sup> OECD Policy Roundtables – <u>Barriers to Entry</u> – 2005, page 9.

#### Types of barriers to market entry



In general, structural barriers have to do with basic industry conditions such as cost and demand, and may for instance exist due to conditions such as economies of scale or network effects. More precisely, structural barriers to entry in a static context are represented by i) economies of scale, ii) absolute differences in costs (technical advantages) and iii) product differentiation (due to brand, reputation, etc., in other words network effects).<sup>49</sup>



Strategic barriers, in contrast, are intentionally created or enhanced by incumbent firms in the market, possibly for the purpose of deterring entry. These barriers may arise from behaviour such as exclusive dealing arrangements, for example. It can be much more complicated to measure the difficulties that such behaviour can impose on potential entrants than it is to measure the height of structural barriers. Furthermore, it is not always easy to determine whether strategic behaviour should be viewed as aiming to restrict competition in the first place. Some strategic behaviour may be designed to thwart competition by raising entry barriers, which can help incumbent firms to maintain their market shares. In other instances, however, strategic behaviour may result in the retention of market share because it is efficient, even though it also happens to raise entry barriers.50



Some types of impediments can fall into either one of these categories, depending on the particular situation. Statutory/ regulatory barriers, for example, could be considered either structural or strategic depending on whether incumbent firms played a role in persuading the government to create them. Similarly, sunk costs are typically structural but could be considered strategic if incumbent firms are responsible for creating or enhancing them, such as by integrating vertically and thereby forcing potential entrants to do the same thing.51

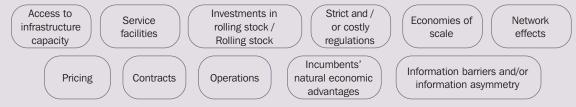


In its guidelines<sup>52</sup> on the assessment of horizontal mergers under the Council Regulation on the control of concentrations between undertakings, the EU Commission gives some specific examples of barriers to entry in paragraph 71. It also explains the concepts of "timeliness" and "sufficiency" in paragraph 74 and 75 respectively, that we have taken into account when building this chapter.

#### About the questionnaire used to collect answers

The questionnaire that was used to create the overview of barriers to market entry, included in total 61 pre-defined possible barriers to market entry. They are gathered under the following categories:





Additionally, every barrier was categorised to be either strategic, structural or both depending on the situation. 



The IRG-Rail-members were asked to answer yes, no or undetermined regarding if they consider the barriers indicated to be barriers to market entry that hinder potential new timely and sufficient market entries. It is important to note that the answer "no" does not indicate that the indicated barrier is not present in the market in one way or another, it only means that the regulatory body in question does not consider the barrier to pose a big enough hindrance with regards to a timely and sufficient entry in the market. For instance, an RB may consider that a barrier to entry might hinder a potential entrant from entering the market in some upcoming months, but it might not be a big enough hindrance to prevent the entry in a longer time period.



In the following section, barriers to market entry that are particularly common for all three railway markets are presented. More detail about barriers which are the most common for each market as well as the complete list of identified barriers to market entry can be found in the Working Document.

#### 23 IRG-Rail members participating in the focus



Austria, Belgium, Croatia, Estonia, Finland, France, Germany, Greece, Hungary, Italy, Latvia, Lithuania, Luxembourg, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden and UK

<sup>&</sup>lt;sup>49</sup> J.Bain, 1956, Barriers to New Competition, Harvard University Press, Cambridge, Mass.

<sup>&</sup>lt;sup>50</sup> OECD Policy Brief – January 2007, "Competition and Barriers to Entry", page 3 DECD Policy Brief – January 2007, "Competition and Barriers to Entry", page 4

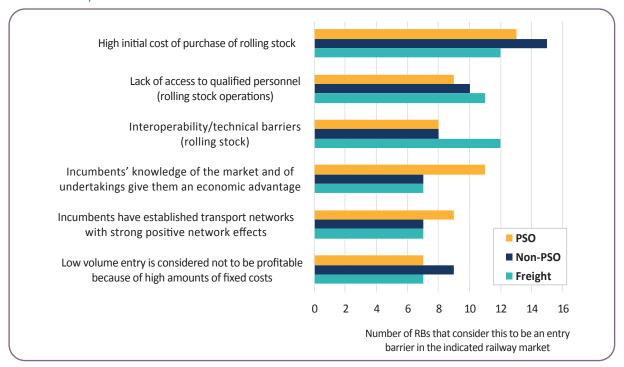
<sup>52 (2004/</sup>C 31/03) - Guidelines on the assessment of horizontal mergers under the Council Regulation on the control of concentrations between undertakings

#### Barriers to market entry that are particularly common for all three types of railway markets

The six barriers presented are the ones that received the most positive answers from the IRG-Rail members to the question "Do you think this barrier may hinder timely and sufficient entry to the railway market?". In other words, these barriers

are viewed as particularly common for all three types of railway markets as they may hinder timely and sufficient potential new market entries

Figure 23 -Barriers to market entry that are the most common for all three types of railway markets, as viewed by the IRG-Rail members





#### High initial cost of purchase of rolling stock (Structural barrier)

In Belgium for instance, it is estimated that rolling stock accounts for approximately 30% of all costs for railway undertakings.

In Germany, this barrier to entry is present in the PSO passenger railway market due to insecure financing structures for new entrants because of long tender processes (whereas banks do not hold up their credit offerings for such a long time). This problem is partly being solved in the German PSO market by introducing pools of rolling stock provided by the regional competent authorities or financing models provided by them.

In France, the barrier is present in the non-PSO railway market because it is not possible to rent open access trains via ROSCOs (Rolling stock leasing companies). On the other hand, in the French PSO railway market the rolling stock is owned by the regional competent authorities. In Austria, the freight railway market offers opportunities to lease or rent rolling stock (either at companies specialized on that or among each other), while there is almost no chance of doing so for passenger traffic.

In some IRG-Rail-countries, the initial cost of purchase of rolling stock is even higher because of differences in track gauge. In Finland for instance, new entrants need special rolling stock which is not easily available.

The situation is similar in Latvia, where there are problems for small entrants due to the very limited options for leasing of rolling stock within the 1,520 mm system.

In Lithuania, the biggest part of railway routes has 1,520 mm gauge, while only 152 km of the existing railway route length has the European standard gauge (1,435 mm). For this reason, RUs (especially from Western European Union countries) that would like to enter into the Lithuanian railway market would have to make a large initial investment in rolling stock.

In Spain, the special characteristics of the network used for freight transport (different track gauges, incomplete electrification, different voltages, different security systems) also increase the already high initial cost of purchase of rolling stock.

Lack of access to qualified personnel for rolling stock operations (Can be both strategic and structural barrier)



In Norway, due to the time and costs required to train new staff, it is highly unlikely that a new entrant will be able to hire and train new staff quickly enough to be able to enter the railway markets for freight and commercial passenger transport in a timely and sufficient manner. The situation is similar in Austria, Belgium and Portugal.

In Finland, new operators are responsible for acquiring qualified personnel. This is difficult for new entrants as there are not many train drivers or other personnel on the free market in Finland. This is also the situation in Estonia, where under the current economic conditions there are problems to find specific workers for every area.

In Spain, there is a shortage of drivers and the incumbent has such market power that new entrants struggle to obtain and retain drivers.

In Austria for instance, freight RUs are facing high costs for technically equipping/upgrading their rolling stock which is partially outdated.

In Belgium, which is a transit country, it is necessary to invest in different safety equipment, training, etc. which often differs from one country to another, raising the barrier of entry for new entrants.

In France, interoperability/ technical barriers are a major concern given the

difficulties in acquiring mandatory on-board signaling equipment.

In Norway, due to a considerable part of the network not being electrified and also due to differences in the type of power supply (voltage and frequency) used in Norway compared to other countries, potential new entrants are not always able to use rolling stock that they possess and use abroad.

Interoperability/ technical barriers related to rolling stock (Structural barrier)



Incumbents' knowledge of the market and of undertakings give them an economic advantage (Strategic barrier)

In France for instance, the regulatory body stressed that in response to calls for tenders, operational knowledge of the services offered by the incumbent provides a clear competitive advantage. This information allows the incumbent to know the actual performance of the infrastructure or the behaviour of customers in different markets. In Lithuania, the incumbent has a long history in all three markets. Until 2019, the Lithuanian incumbent acted as a single company in all three markets, giving it advantage over other railway undertakings because the incumbent has access (operates) to all important information needed to carry out this activity.



Low volume entry is considered not to be profitable because of high amounts of fixed costs (Structural barrier)

Some potential entrants may not consider low volume entry to be profitable because of the presence of high amounts of fixed costs.

In Norway for instance, the regulatory body does not consider that low volume entry is profitable enough for potential new entrants to enter in a sufficient and timely manner due to the considerable amounts of fixed costs being present in the production of railway transportation services, and as a result considerable economies of scale in the market.

The situation is similar in Austria, Estonia, Germany and Latvia.



In the Netherlands for instance, network effects could be a competitive advantage when two concessions are in connecting areas. For example, the operator could use one service to meet public service obligations of two concessions and transit time could be reduced This, however, also depends on the conditions in the public service contracts.

In Germany, strong network effects in the long-distance market hinders new entrants from offering comparable services in the non-PSO railway market. This is also a barrier to entry in the German freight railway market where network-wide wagonload freight traffic is established by DB Cargo only, making it difficult for new entrants to come up with a comprehensive offering.

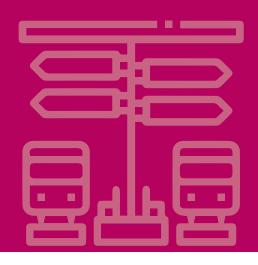


Incumbents have established transport networks with strong positive network effect (Structural barrier)



# Direct competition in the rail passenger market

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#### INTRODUCTION



In its previous Market Monitoring reports, IRG-Rail has examined the competition for the PSO passenger market, whether de jure or de facto open-access exists and the incumbents' strategies to access rail passenger markets abroad. However, the above information does not indicate the existence and intensity of direct competition in the rail passenger market in Europe. By direct competition, we mean a competitive offer by at least two different RUs on a railway line resulting in the possibility for passengers to choose between these services. In this chapter, we therefore aim to check whether direct competition takes place in Europe, which can potentially be beneficial for passengers.



Within this realm, a survey on the competitiveness in rail passenger transport on selected major lines was conducted in 29 IRG-Rail member countries.<sup>53</sup> Given there may be a large number of lines where direct competition occurs, it has been agreed to limit the scope of this analysis to major lines only. The survey was conducted on the basis of data for 2018.<sup>54</sup>

<sup>&</sup>lt;sup>53</sup> In 2019, when the survey is conducted, there were 29 countries participating in the Market Monitoring data collection. Ireland and Serbia have joined the data collection later on.

<sup>&</sup>lt;sup>54</sup> Data collected within the survey concern 2018. However in some countries, where there were issues retrieving data for 2018, data from 2019 were used.

### Methodology



The survey contained questions about competition occurring on selected major railway lines, described for the purpose of this survey as: connecting major cities (within a member country or internationally) and where competition occurred between at least two different RUs. Major cities can be defined as big agglomerations in terms of population and/or economic importance. On this basis, the list of major railway lines presented for each country is, however, completely subject to RB's selection.

- The questions<sup>55</sup> concerned : ✓ Name of the competing RU
  - ✓ Ownership of the competing RU
  - ✓ Route on which the competition occurs
  - ✓ Service PSO/non-PSO
  - ✓ Regional/ domestic long-distance/ international connection
- √ Conventional/ high-speed line
- ✓ Rolling stock servicing the route
- ✓ Maximum speed on the line
- ✓ Distance and average traveling time
- ✓ Intermodal competition

#### General characteristics of the competing services on the selected lines

The study shows that direct competition is reported on 32  $selected \, major \, lines \, in \, rail \, passenger \, transport \, in \, nine \, countries \,$ (Poland, Germany, Czech Republic, Austria, Italy, Romania, France, Sweden and the UK) out of the 29 countries that took part in the survey. The remaining 20 countries did not report competition on their major lines. It is also important to note

that direct competition may occur in other railway lines where the "major" criterion does not apply (see definition below) and/or which the national RB chose not to mention. More detail about the lines included in this study can be found in the Working Document associated with this Report.

Country	Number of major lines selected	Maximum number of competing passenger RUs on the selected lines	Speed (km/h)		Distance	Average
			Max.	Average	average (km)	duration (hours)
Austria	3	2	230	92	250	2.7
Czech Republic	2	3	160	103	348	3.4
France	1	2	160	85	224	2.6
Germany	5	4	250	94	314	3.3
Italy	6	3	300	102	392	3.8
Poland	6	3	160	66	191	2.9
Romania	2	4	160	78	181	2.3
Sweden	3	3	200	122	432	3.5
United Kingdom	4	3	210	78	190	2.4

Table 1 - Basic parameters of the major selected competing lines by country

The number of major lines on which direct competition occurs selected by RBs for this study ranges from one (in France) to six (in Italy and Poland). Depending on the operator, a route connecting two cities can be a regional connection or a part of a domestic long-distance line or belong to an international service. Similarly, if the infrastructure allows, competing RUs may operate on high-speed or conventional railways. Consequently in most cases, passengers can choose from a variety of different services: for instance, a regional PSO service, a conventional intercity train, or a highspeed offer. The timetable also differs a lot from one competing service to another, concerning the number of trains operated, seasonality, departure time, journey duration, etc.

The number of competitors on each of the studied routes varies from two to four. Competition seems to be the most intensive on the routes between Essen and Cologne in Germany as well as between Bucharest and Brasov in Romania where up to four different carriers simultaneously operate passenger services.

<sup>&</sup>lt;sup>55</sup> The survey also asked for ticket price information. However, the inconsistency of the collected data does not allow a proper analysis of this matter.

Figure 24 – Countries in which direct competition exists on major lines and traffic on selected competitive lines (thousands of train-km per week).

All RUs mentioned in the survey run approximately 17,100 trains or nearly 4.6 million train-km per week. Only 6% of them are operating seasonally, so the vast majority (94%) are services provided as part of annual timetables. In terms of operated traffic, Italy has the highest number with over 2 million train-km running on six key routes. The lowest traffic volume (39,500 train-km) on key competing routes is recorded in France, where competition exists on one major route connecting Marseille and Nice and involving a French PSO service and an international open-access offer with cabotage.



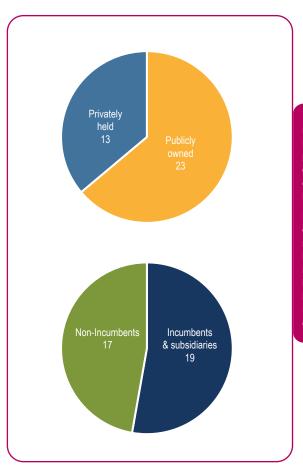


Figure 25 – Breakdown of the number of RUs offering services on major competiting lines by ownership

There are 36 passenger RUs competing on major railways in the nine countries studied, among which two RUs - Regio Jet and Leo Express - operate in at least two countries. Of these, 13 are privately held as they are owned by non-governmental organisations. The remaining 23 are publicly owned, being either directly owned by the State or regional government, or majorityheld subsidiaries of a public RU.

Incumbent RUs and their subsidiaries (19 RUs) operate in all countries reporting direct competition on major lines and all reported routes, while non-incumbents (17 RUs) are present in eight out of nine countries (except France) and 28 out of 32 routes analysed. The majority of traffic operated on the selected lines are run by incumbents and their subsidiaries. Of the 4.5 million train-km operated weekly, nearly 3.2 million are run by these RUs (69%). Non-incumbents only operate 31% of the total traffic on these competing routes.

It is worth noting that a publicly owned RU is not necessarily an incumbent. For instance in Poland, Koleje Mazowieckie and Koleje Slaski are both publicly owned operator but only PKP Intercity is considered incumbent. In the UK, London North Eastern Railway (LNER), owned by the Department for Transport, is a non-incumbent since there is no longer an incumbent operator in this country<sup>56</sup>.

<sup>&</sup>lt;sup>56</sup> Except for the incumbent in Northern Ireland

12% of the services (in train-km) subject of the survey operate as part of a public service obligation (PSO), while the remainder runs as commercial service (non-PSO). The only country where the whole services on selected lines are carried out commercially is the UK, whereas in Italy almost all (98%) studied competing services are non-PSO. Inversely, Romania is the only country in which all traffic on selected major lines is PSO.

In terms of geographical coverage, competition mainly occurs on domestic long-distance routes (87% of the total traffic on major lines). 6% of traffic is operated on main regional competing routes and 8% on international lines (mainly in Germany, Czech Republic, Austria and Italy).

Figure 26 – Breakdown of traffic on selected competing lines by type of service and geographical coverage

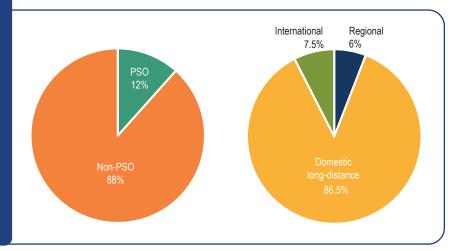
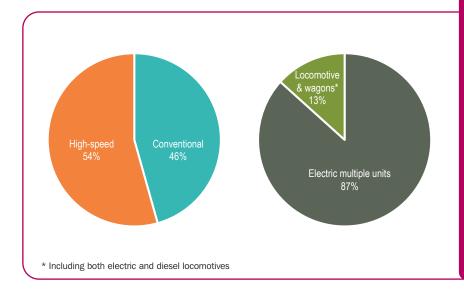


Figure 27 – Breakdown of traffic on the selected major lines by type of railway and rolling stock



46% of traffic are operated by competing services on conventional railways, while 54% on high-speed ones (in Italy, Sweden and Austria). It should be noted that high-speed trains on the competing railways in Italy operate at a maximum speed of 300 km/h, in Sweden at 200 km/h and in Austria at 230 km/h.

RUs use electric multiple units (EMU) as well as locomotives and wagons to carry out their transport. The share of traffic carried out by EMU among trains competing on the selected major lines is 87%, while that of wagon trains is only 13%. Putting together, both charts in Figure 27 show that around 30% of traffic carried out by EMU are operated on conventional railway lines. The fastest competing trains operate in Italy. The lowest maximum speeds are observed in Poland, Czech Republic, in Germany on regional routes between Essen and Cologne, in Italy between Padova and Tarvisio, in Romania between **Bucharest and Brasov and in France** between Marseille and Nice.

#### CONCLUDING REMARKS

This study aims to examine direct competition on selected major railway lines in IRG-Rail countries. 20 countries did not report competition on major lines while nine countries have shown that passengers have the opportunity to take advantage of different services offered on some rail routes connecting major cities. Several privately held RUs have decided to take the risk and invest in the rail passenger sector, proposing alternative services to customers alongside the incumbent companies.

On the selected lines, customers can choose from a variety of services, from PSO to non-PSO, between conventional and high-speed trains, between travelling on a regional line or a domestic long-distance or even an international service. Competing RUs also propose different timetables for their respective services, multiplying the travelling possibilities of passengers. Despite the presence of several nonincumbent RUs, incumbents and their subsidiaries still play a predominant role.